

Privacy Policy

Effective Date: 30-07-2024

1. Introduction

Welcome to 29kreativ academy. We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and safeguard your information when you visit our website and use our services.

2. Information We Collect

2.1 Personal Information: When you enroll in our courses or contact us, we may collect personal information such as your name, email address, phone number, payment information, and other details necessary for registration and communication.

2.2 Usage Data: We collect information about how you interact with our website and services. This may include your IP address, browser type, pages visited, and the duration of your visit.

3. How We Use Your Information

3.1 Providing Services: We use your personal information to deliver our courses, process your payments, and communicate with you about your enrollment and progress.

3.2 Improving Services: We analyze usage data to enhance the functionality and user experience of our website and services.

3.3 Marketing and Communication: With your consent, we may use your contact information to send you updates, promotional materials, and other information related to 29kreativ academy.

4. Sharing Your Information

4.1 Third-Party Service Providers: We may share your information with third-party service providers who assist us in delivering our services, such as payment processors and email communication platforms. These providers are required to protect your information and use it only for the purposes we specify.

4.2 Legal Requirements: We may disclose your information if required to do so by law or in response to valid requests by public authorities.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. However, no data transmission over the internet or storage system can be guaranteed to be 100% secure.

6. Your Rights

6.1 Access and Correction: You have the right to access the personal information we hold about you and request corrections if it is inaccurate or incomplete.

6.2 Deletion: You may request the deletion of your personal information, subject to certain exceptions required for legal or legitimate business purposes.

6.3 Opt-Out: You can opt-out of receiving marketing communications from us at any time by following the unsubscribe instructions included in our emails.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small data files stored on your device that help us understand how you use our site and improve its functionality.

7.1 Types of Cookies: We may use session cookies (which expire when you close your browser) and persistent cookies (which remain on your device until deleted) to collect and store information.

7.2 Managing Cookies: You can control the use of cookies through your browser settings. However, disabling cookies may affect the functionality of our website.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the updated policy on our website and indicating the effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

29kreativ academy
A161, Akshat Kanota Estate, Nayala Road, Kanota, Jaipur (Rajasthan) - 303012
+91-8800136794
nakul@29kreativ.com

By using our website and services, you acknowledge that you have read and understood this Privacy Policy and agree to the collection, use, and sharing of your information as described.
